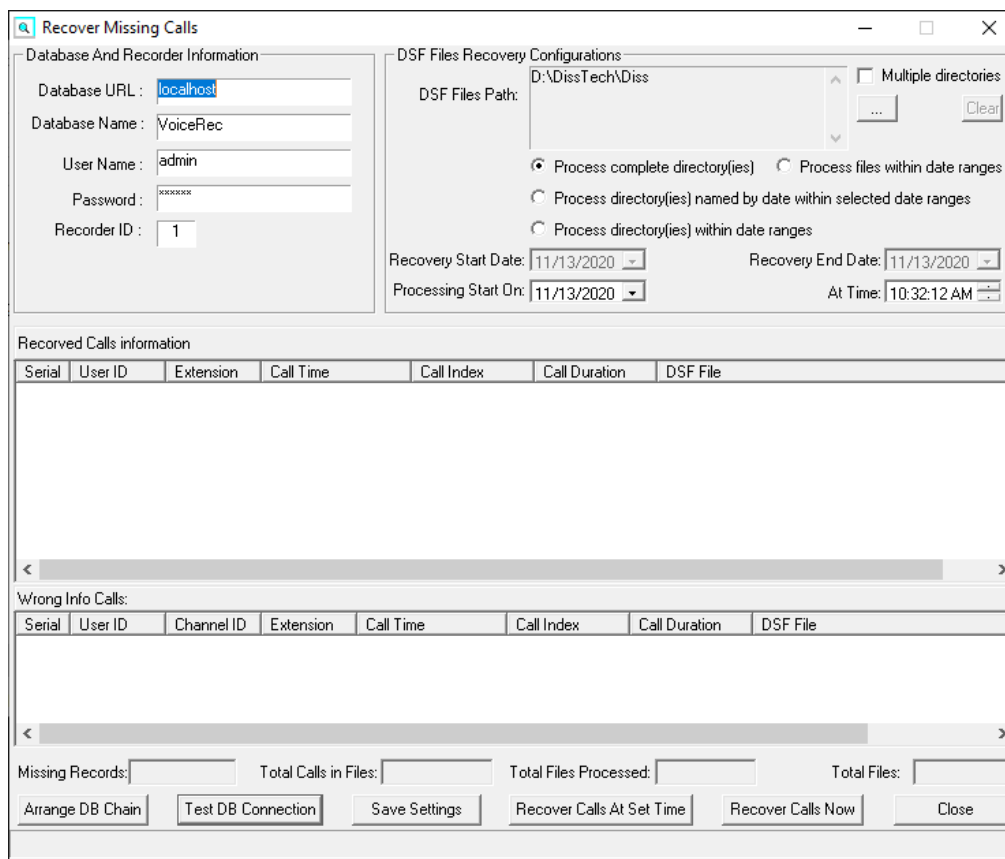## Moving Data From One Revcord Logger To Another Logger

1. On the system you want to move the files from go to: D:\Disstech\Diss.
2. If copying from a backup go to the appropriate drive: (backup drive- F, V, G.
3. Then to : \DiSSTech\1 this drive letter veries with different installations.
4. When the folder is open, there will be multiple files that are named in a date format, ie..20201113.
5. This folder contains the call data for that date. To copy these files, select the desired range of dates to copy.
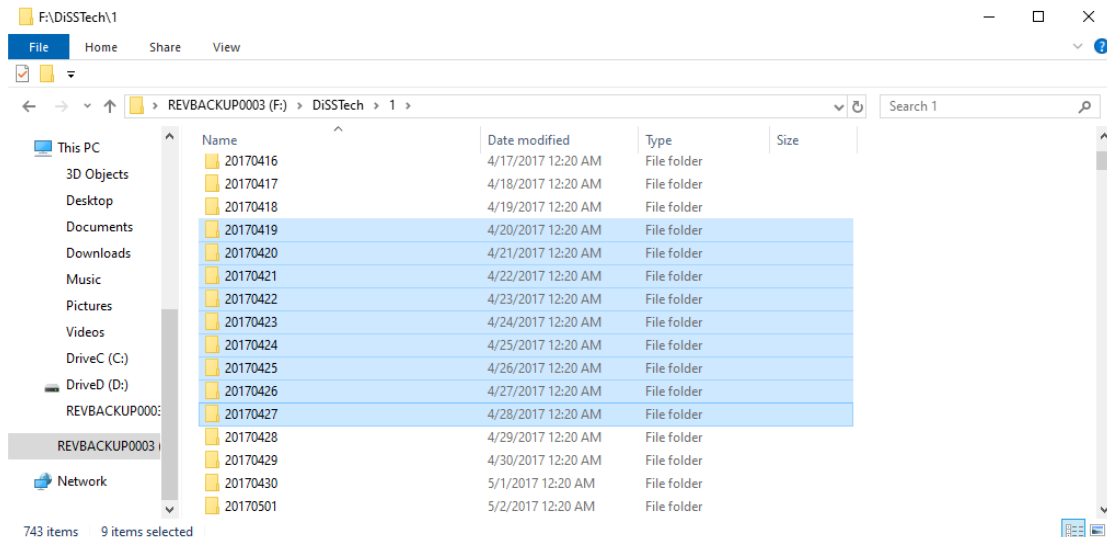
6. Then copy to the desired location – if taking call data from one machine to another you will need a storage location that can be connected to the system where the files are located and copy the selected files to that location. Typically a USB drive with enough space to hold the files is best.
7. Once copied, the files need pasted into the D:\Disstech\Diss folder of the new machine.
8. Once this is completed, run the recovery utility as an administrator (recovercalls.exe) located in the C:\DiSSTech\Support folder.
9. When this utility is open, it must be configured to the machine's database location.
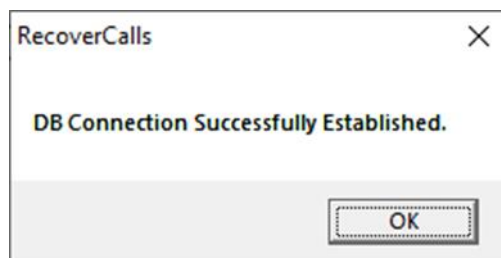
10. Here is a series of screen shots for a visual to configure this utility:

11. Change the Database URL to localhost\revcord and the username to sa   When this is completed select Test DB Connection and you will get this message.
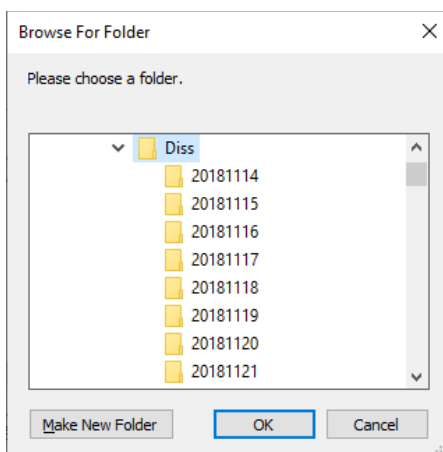
12. At this point select Save Settings.
13. To recover the calls on this system, go to DSF Files Path: (should be D:\Disstech\Diss) and hit the 3 dots icon to the right of the D:\Disstech\Diss.
14. This will open a window to verify what folder the copied calls are in and will have the data recovered to:
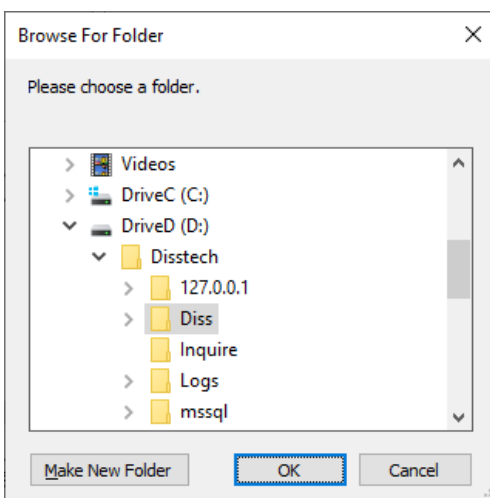
15. Select the folder the calls are in:

16. Then select: Recover Calls Now and the utility will begin to run:

17. When the Total Files Processed: and the Total Files: are the same, close the utility and the calls are recovered.