Tranferring Old Revcord Calls To A New Logger

1. Copy all four database files from old recorder to new one which are stored in D:\DissTech\mssql\data\
2. Copy all the calls from the directory: D:\DissTech\Diss\
3. At this point you would put a ticket in to Revcord Support to have the remaining work to be done. However, if there is familiarity with Revcord software and SQL, please proceed to the next step.
4. On the new recorder sequentially upgrade the database, to the latest MMS installed on the New Recorder.
5. If Database size exceeds the 10GB size, please configure DBSplitter.
6. Verify from WebUI, old calls are there.
7. Note: You may have some issues while upgrading from old versions (lower version than the last released). If such a situation arises please contact Revcord Support.