
REVCORD TECHNICAL TRAINING SYLLABUS

MMS Version 12.1

PREPARATION AND SETUP

- Materials and Tools
 - Supplied Materials
 - Not Supplied Materials
 - Tools Required
- Operating System (OS)
 - Logging In
- Initial Setup of Logger
 - Run as a Service (New VSRMSAgent)
- Preparation
 - Materials Inspections
 - Telephony
 - Networking
 - Environmental
 - Space Requirements
 - Power
 - Uninterrupted Power Supply
 - Location
 - Wiring
 - Making Taps

GETTING STARTED ON INSTALLATION AND CONFIGURATION

- Physically Connect Setup
- Configurations
- Configuration Wizard
 - SQL Database
 - Card/Channel Type
 - Encryption/Licensing
 - SIP
 - QoS
 - Domain Users
 - Concurrent Mode
 - VoIP Channel Network Interface
 - Details & IP Address
 - Channel Setting
- Users
- Configuring Standard User
 - Adding a User
 - Modify Users
 - Delete Users
 - Recover Users
 - Simple User Rights
 - User Rights Defined
- Groups
- Configuring Radio Talkgroup
 - Configuring Groups
 - Adding New Groups
 - Adding Users to Groups
 - Adding Channels to Groups
 - Remove Channels from Group
 - Configuring Admin Rights
 - Adding an Administrator
 - Delete an Admin Account
 - Changing Admin Properties
 - Recover Admin Accounts
 - Configuring Agents
 - Add Agents
 - Back-Up Configuration
 - Advanced Setting
 - Web Configuration
 - Website Settings
 - Database Settings
 - Conference Custom Settings
 - Server Information
 - SMTP
 - Helper Service Address
 - Column Configurations
- Service Account Configuration
 - Instant Recall Settings
 - Revcord IQ3 API
 - Other Necessary IP Addresses
- TESTING
- Testing Setup
 - Testing Connectivity
- TROUBLESHOOTING
- Phone
 - Network
 - Computer
 - Recorder
 - Server
- Back-Up Manager
- Setting Parameters
 - Configuring an External USB
 - Configuring a Network Drive
 - Configuring Revsync
 - Printing Labels
- RevGuard
- Default Monitoring
 - Applications
 - Services
- RevAutoUpdate Program
- Configuring
 - Firewalls
- RevWatch
- RevAgent
- Server Preparation
 - TCP/IP
 - File Transfer Server
 - Configuring Channels with Client PC
 - Configuring a Channel for Record on Demand
- Workstation Configuration
- Client Configurations
 - Agent Login
 - Setup
 - Enable Operation
 - Record Screen During Call
 - Record Screen on Demand
- Advanced Configurations
- Mask Area
 - Recorder Server
 - Audio/Video
- Extension Login
 - Extension Auto Login
 - Configuring Screen Recording
 - Play Back Screen Recording
- Troubleshooting
- Advanced Revcord Configuration
 - ANI/ALI
 - Setup
 - Deletion
 - Email
 - CTI Manager
 - Basic Information
 - Starting
 - VSrecorderEX2
 - Real-Time Client
 - RevWSServer
 - VOD Server
- .NET Framework
- Libre Office
- Enterprise Configurations
- TPCIP Port (Remote Database Access)
 - Secondary Recorder
 - Enable Configurations
 - Firewalls
- Virtual Directory for WebApplication
- Create 'VREC'
- RevCordHelperService Application Pool
- Create Application Pool
 - 32 Bit Application
 - Create RevCordHelperService Applications
- Troubleshooting WebClient Installation
- Advanced Troubleshooting
 - Socket Error
 - Verifying IP Address
 - Wrong Port Number
 - Verify Server Connection
 - Conflicting Decoders
- Getting Help
- Close of Training