

Revcord's cloud-based infrastructure is hosted in NetDepot, the newest Tier-4 data center.

A Tier-4 data center is an enterprise-class data center tier with redundant and dual-powered instances of servers, storage, network links, and power cooling equipment. It is the most advanced type of data center for commercial purposes.

The facility is a modular spec-built facility. Its robust design includes flexible Tier2/Tier4 deployments in a building with 185mph wind load resistance. The location for the data center was chosen for its ideal characteristics from a risk perspective. It is 65 miles inland from the coast, outside the 500-year floodplain. It is >1 mile from major highway thoroughfares and rail lines and outside primary commercial flight paths. It is also not near any pipelines or hazardous material storage facilities.

In addition, all of our Virtual Machines are backed up offsite in two other data centers. These measures ensure that our software and data can be back online in under an hour in the unlikely event of a disaster.

Tier-4 certified data centers typically serve enterprise corporations and provide the following:

- 99.995% uptime per year (Tier 4 uptime).2N+1 fully redundant infrastructure.
- · 96-hour power outage protection.
- · Less than 26.3 minutes of annual downtime.

This Facility's security is second to none, featuring internal and external security check points.

## **INTERNAL**

- Biometric plus key card access controlIndividually keyed cabinets and cagesColor video camera surveillance system

## **EXTERNAL**

- · Valid photo ID is required by front desk building personnel
- Visitors are required to sign in and sign out with security
- Facility is monitored 24x7x365
- · Building security monitors internal and external cameras



## **MULTI-MEDIA LOGGING SYSTEMS**

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