

Microsoft Teams Compliance Call Recording from Revcord

Revcord introduces the Microsoft Teams Call Recording Integration for your Revcord Call Recording Platform. Developed by Revcord to seamlessly integrate audio calls from the Teams Platform into the Multimedia Management Software (MMS) from Revcord.

Features and Benefits:

- Revcord's Azure Bot manages Authentication and Recording Policies.
- Audio data is received at the Teams Recording Server as PCM-encoded raw audio samples.
- Revcord's transferring application maps the Microsoft Teams
 Tenant ID to our Revcord Multi-Tenant Server (MT) and
 converts audio files to our proprietary DSF format before
 transferring them to the MT server, along with metadata.
- Revcord's MT server synchronizes calls with the local logger using the RevSync Service, requiring no additional configurations.

After authenticating, Recording Sever will receive audio directly Team Server from Microsoft Teams Server authenicating and check to which server audio should be sent Revcord Teams Recording Azure Recording Live Call Audio Bot Data and DSF Calls after Team Server processing sent to MT Server Revcord Teams Recording Server Teams calls syncing down ۵i đi using RevSync Team User 1 Team User 2 Revcord Logger

Security:

The Microsoft Team Administrator manages all policies and permissions without direct access from Revcord. API Communications between Microsoft Teams Server and Revcord Teams Recording Server pass through an encrypted https secure socket layer. Data transfers between The Revcord Teams Recording Server, The Revcord Multi-Tenant Cloud Server (MT), and synchronization to the local logger are optionally encrypted and in our proprietary format to meet CJIS Data in Transit Security Definitions.

Requirements:

Customer Must have an Enterprise License: Office 365 Enterprise E1, E3, E5, F3, A1, A3, A5, M365 Business, Business Premium, or Business Essentials.

Teams Admin Account: Need to allow permissions to Revcord Recording Bot and apply recording policies to their users. RevSync Cloud-based Access and Backup Service is required for synchronization from the cloud to the local logger.



MULTI-MEDIA LOGGING SYSTEMS