

# KNOWLEDGE BASED ARTICLES

## **Configuring Notification Beep Tone for Active Recording in CUCM: A Step-by-Step Guide**

Beep Tones for the recording of VoIP phones can be set up in the call manager settings. An IP phone can be monitored and recorded at the same time. A user can be notified that he/she is being monitored and/or recorded by notification tones (beep tones).

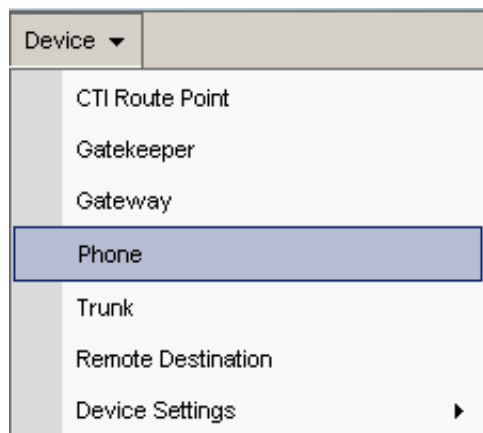
In Cisco's IP Phone-based Active Recording, the Monitoring and Recording tones have different sounds and can be enabled or disabled independently. If both monitoring and recording are used, and the phone is configured to give notifications, the Recording tone always takes precedence over the Monitoring tone.

### **Defining Notification Tones on a Device Level**

The following procedure should be performed if the customer wants to enable notification tones on a device level. This procedure also enables you to define recording tones, recording volume, the remote volume, and the recording tone duration.

To define notification tones on a device level:

1. From the Device menu, choose Phone.



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The Find and List Phones window appears.

**Find and List Phones**

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**Status**  
i 61 records found

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**Phone (1 - 50 of 61)**

Find Phone where  begins with

<input type="checkbox"/>	Device Name(Line) ^	Description	Device Pool	Extension	Partition	Device Protocol	Status
<input type="checkbox"/>	<a href="#">SEP0017E0355A68</a>	SEP0017E0355A68	<a href="#">Cluster G711-DP</a>	<a href="#">6001</a>		SCCP	Registered with 192.1
<input type="checkbox"/>	<a href="#">SEP000C85E40C00</a>	Ofir 6002	<a href="#">Cluster G711-DP</a>	<a href="#">6002</a>		SCCP	Unregistered
<input type="checkbox"/>	<a href="#">SEP0017E0AE570A</a>	Ofir 6003	<a href="#">Cluster G711-DP</a>	<a href="#">6003</a>		SCCP	Unknown
<input type="checkbox"/>	<a href="#">SEP00132083D967</a>	uzi-6005	<a href="#">Cluster G711-DP</a>	<a href="#">6005</a>		SIP	Unknown
<input type="checkbox"/>	<a href="#">SEP00132083D968</a>	uzi-6006	<a href="#">Cluster G711-DP</a>	<a href="#">6006</a>		SIP	Unknown
<input type="checkbox"/>	<a href="#">SEP123412341234</a>	Liron-HMP	<a href="#">Cluster G711-DP</a>	<a href="#">6007</a>		SIP	Unknown
<input type="checkbox"/>	<a href="#">SEP001BD46C4460</a>	SEP001BD46C4460	<a href="#">Cluster G711-DP</a>	<a href="#">6009</a>		SCCP	Unknown
<input type="checkbox"/>	<a href="#">SEP003094C42568</a>	Ayalla	<a href="#">Cluster G711-DP</a>	<a href="#">6011</a>		SCCP	Unregistered

2. Search for the phones that you want to record.
3. Click Find. The Find and List Phones page reappears.
4. Click the relevant phone link.

**Phone Configuration**

Save  Delete  Copy  Reset  Add New

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**Status**  
i Status: Ready

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**Association Information**

1	<a href="#">Line [1] - 6024 (no partition)</a>
2	<a href="#">Line [2] - Add a new DN</a>
----- Unassigned Associated Items -----	
3	<a href="#">Add a new SURL</a>
4	<a href="#">Add a new SD</a>
5	<a href="#">Add a new BLF SD</a>
6	<a href="#">Add a new BLF Directed Call Park</a>

**Phone Type**

**Product Type:** Cisco 7941  
**Device Protocol:** SCCP

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**Device Information**

Registration	Unknown
IP Address	Unknown
MAC Address*	<input type="text" value="00192F73DDC7"/>
Description	<input type="text" value="SEP00192F73DDC7"/>
Device Pool*	<input type="text" value="Cluster G711-DP"/> <a href="#">View Details</a>
Common Device Configuration	<input type="text" value="&lt; None &gt;"/> <a href="#">View Details</a>

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The Phone Configuration window appears.

5. Scroll down the window until you reach Recording Tone.

Phone Configuration - Microsoft Internet Explorer

Address: https://192.168.241.20:8443/ccadmin/deviceEdit.do?key=f363d9a0-f736-36cc-1a01-b42d329529fb

Cisco Unified CM Administration

For Cisco Unified Communications Solutions

System > Call Routing > Media Resources > Voice Mail > Device > Application > User Management > Bulk Administration > Help

Phone Configuration

Related Links: Back To Find/List

Save Delete Copy Reset Add New

Video Capabilities*	Disabled
Auto Line Select*	Disabled
Web Access*	Enabled
Days Display Not Active	Sunday Monday Tuesday
Display On Time	07:30
Display On Duration	10:30
Display Idle Timeout	01:00
Span to PC Port*	Disabled
Logging Display*	PC Controlled
Load Server	
Recording Tone*	Disabled
Recording Tone Local Volume*	100
Recording Tone Remote Volume*	50
Recording Tone Duration	
Display On When Incoming Call*	Disabled
RTCP*	Disabled
*more* Soft Key Timer	5
Auto Call Select*	Enabled
Log Server	
Advertise G.722 Codec*	Use System Default
Wideband Headset UI Control*	Enabled
Wideband Handset UI Control*	Enabled
Wideband Headset*	Enabled
Wideband Handset*	Use Phone Default
Peer Firmware Sharing*	Disabled
Cisco Discovery Protocol (CDP): Switch Port*	Enabled

6. Click the Recording Tone drop-down list and choose the desired recording tone.

7. Type the required local volume in the Recording Tone Local Volume field.

8. Type the required remote volume in the Recording Tone Remote Volume field.

9. Type the required recording tone duration in the Recording Tone Duration Field.

10. Click Save.