

WHY CHOOSE



EQUIPMENT YOU CAN TRUST TO PERFORM

Revcord backs its Multimedia Recorders with an industry-best 5-year hardware warranty. Our hardware has an average Mean Time Between Failures (MTBF) of more than five years, and only one service ticket per 1000 results in an onsite service call. Our customers can rely on our authorized dealer network's expert technical support, and we back them with available 24/7 support. Rvcord's proprietary and secure Remote Support resolves 99.9% of all service-related issues.

WORRY-FREE EQUIPMENT INSTALLATION

Our network of expert dealer technicians installs Rvcord systems with hands-on support from our engineers. Rvcord offers integrations with Telephony systems, Radio Solutions, CAD Consoles, and NG911 Data Providers.

REVCORD IS A TECHNOLOGY INSTALLATION

We support 99% of all logger features in the marketplace. We are also AGILE, with over 60% of our staff dedicated to Engineering and Support. We listen to your feature requests and are equipped to handle any engineering or programming requests quickly and efficiently.

- RevShield Software Suite - Created specifically to monitor call logging systems
- 100% HTML5 Compliant for video and audio
- RevCell - Industry's only full-featured cloud-based mobile call recorder
- RevSync - Your logger in the Cloud, with two-way sync and fail-safe storage
- RevView - Virtualizing the 9-1-1 Call Experience
- RevStream - Logging Redundant hardware with 99.999% uptime

SERVICE AND SUPPORT PROGRAMS TO FIT YOUR NEEDS

Revcord created the RevShield Software Assurance and Technical Support Program to provide the best service for our customers; this program consists of two parts: Support and Maintenance and Equipment Monitoring. You can count on the expertise of our Authorized Service Providers, backed by our technicians and software engineers.

BEST VALUE

Revcord Multimedia Recording Systems are competitively priced and offer a better value to our customers. In addition to our traditional server-based call loggers, we offer our RevStream Service program, allowing you to acquire a redundant, fail-safe logging system that includes installation, training, and ongoing support for an affordable annual payment.



MULTI-MEDIA LOGGING SYSTEMS



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281-404-7040

WHAT MAKES US DIFFERENT



RevView is designed to **live-stream video** from a 911 caller to the 911 PST/dispatcher's console and record it as part of a call event. The 911 PST/dispatcher can also **invite additional users** such as a supervisor, a trainer, or others that can be called upon to advise in emergency situations



Revcord MMS Logger data can be accessed securely from Windows, macOS, iOS, or Android systems - **Revcord user access is hardware agnostic.**



RevWatch provides **Remote Health Monitoring** of your logger with customizable **Automated Alerts**. **RevWatch** also provides a proprietary interface for **Remote Support Sessions**.



HIPAA compliant management console GUI (graphical user interface) is secure, plug-in-free, and entirely **HTML5** based using **WebRTC** protocols for multimedia streaming. Rvcord includes standard Speech to Text (STT) technology and ANI/ALI with optional radio, PBX and NG-9-1-1 integrations.



RevShield Software offers Support and Maintenance plus **24/7 Logger Monitoring** of your Rvcord System.



RevSync provides a cloud-based mirrored backup for your logger. **RevSync** also provides **HIPAA** compliant remote access via secure login and adds 2-way sync capabilities plus live monitoring of your Rvcord Logger.



IQ3 is a **mobile app** that records and manages **investigations, interviews and inspections** for Municipalities, First Responders, and other applications.



RevAgent utility provides audio and video ROD, free seating, screen masking, multi-screen recording, and more at no additional cost.



RevGuard is the **Health Monitor** of the Rvcord MMS Logger System, observing and reporting potential issues before becoming problems.



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